

Returns Form

Please read our returns policy before completing this form.

Please contact us in advance of sending any return so we know to expect it. Return Address:

Shore Vans, Downs Farm, Trevelyan Rd, Paynters Lane End, Redruth TR16 4RH

E-Mail: enquiries@shorevans.co.uk Tel: 01209 842641	
Order number:	Billing Address:
Customer name:	
Telephone number:	
Email:	
Date of Purchase:	Postcode:
Product Returning:	
Reason for return: Unwanted / Incorrect Item / Faulty / Other	
Detailed description:	
Would you like a: Replacement / Refund / Alternative	
Please note all products will be checked through our returns department as quickly as possible, however this may take longer during busy periods.	
The more information you provide, the quicker we can get a resolution / refund processed for you.	
All tents / awnings must be dry and packaged to the best of your ability.	
All items should be packed well in either a box or packaging to ensure no damage can be caused on its return.	
Signature:	Date:
Please sign and date this form and ensure it is safely inside / attached to the parcel.	